

SWIMMING POOL MEMBERSHIP

Apply from 25.03.2024 r.

1. The Standard Pool Membership allows access to the Pool area at the Przystań na Eisenberga Sports and Recreation Center.
2. The membership is available in two configurations:
 - a) **Standard Pool Membership - 30 days**: Entitles the holder to use the Pool area once per day for 30 days, with no time restrictions.
 - b) **Standard Pool Membership - 90 days**: Entitles the holder to use the Pool area once per day for 90 days, with no time restrictions.
3. The purchase of the membership requires the prior purchase of a dedicated membership card.
4. The cost of purchasing the membership card is 22.00 PLN (twenty-two zloty). This is a one-time, non-refundable fee to be paid at the time of membership purchase.
5. The Standard Pool Membership can be held by:
 - a) An adult with full legal capacity.
 - b) A minor aged 13 or older, who is not fully legally incapacitated, may purchase a membership with the written consent of their legal guardian and upon submission of the required statements.
6. The Standard Pool Membership is personalized and can only be used by the person whose name is on the membership card.
7. Each time the membership is used, the holder must present a valid photo ID at the reception.
8. The membership can be used during the operating hours of the Pool area within the period of validity.
9. The membership is valid for 30 or 90 days from the date of purchase.
10. The membership value cannot be exchanged for cash.
11. The membership is issued for a fixed term: 30 or 90 days. After this period, the membership expires.
12. The **Standard Pool Membership - 30 days** can be suspended once during its validity period for a fee of 30 PLN, for a minimum of 7 days and a maximum of 14 days. A non-refundable fee must be paid according to the current pricing as a condition for suspension. The suspension request must be submitted via email to bok@przystannaeseisenberga.pl.
13. The **Standard Pool Membership - 90 days** can be suspended free of charge up to twice during its validity period for a minimum of 7 days and a maximum of 14 days each. The suspension request must be submitted via email to bok@przystannaeseisenberga.pl.
14. The membership can be renewed, which will extend its validity, according to the current Pricing. The membership must be presented in a condition that ensures its continued use. Prices, value, minute allowances, and validity are outlined in the current Pricing.
15. In the event of loss, damage, or destruction of the membership card that prevents further use, unused funds on the card will not be refunded. Any such incidents must be reported immediately to authorized personnel at the Przystań na Eisenberga Center. Issuance of a new card requires a non-refundable fee of 22.00 PLN (twenty-two zloty).
16. The Przystań na Eisenberga Sports and Recreation Center reserves the right to limit the number of memberships sold and to suspend further sales to maintain service quality.
17. If the customer renews the membership within 14 days of its expiration by purchasing a new membership in accordance with the Pricing, they will be exempt from the 22.00 PLN activation fee.
18. If the customer does not renew the membership within 14 days of its expiration, they will be required to pay the 22.00 PLN activation fee and purchase a new membership in accordance with the Przystań na Eisenberga Pricing.
19. Any lapse in membership continuity beyond 14 days will require payment of the 22.00 PLN activation fee.
20. If the membership holder is unable to use the service due to unforeseen circumstances (Force Majeure), the membership may be frozen until the situation is resolved, extending the membership duration by the period of the freeze. Force Majeure is understood to be events beyond the control of Przystań na Eisenberga that cannot be anticipated and that disrupt or prevent the use of the membership.
21. The purchase of a membership signifies that the customer has read and accepted these Terms and Conditions. These terms apply to all holders of Standard Pool Memberships. Purchasing a membership indicates acceptance of all regulations in force at the facility.
22. Any changes to these terms must be made in writing and communicated to customers via the website and in publicly accessible areas.
23. In the event of a change in the regulations, the customer has the right to terminate the agreement at the end of the membership period by submitting a written or email notice stating that the change in terms is the reason for termination.
24. The deadline for submitting a notice of termination is 14 days from the time the change is announced. If no notice is submitted within this period, it is assumed that the customer accepts the changes.
25. Przystań na Eisenberga reserves the right to change pricing and the range of services provided. Such changes do not constitute a change to the agreement or these Terms and Conditions.

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