

SAUNA MEMBERSHIP

Apply from 25.03.2024 r.

1. The Standard Sauna Membership allows access to the Sauna area at the Przystań na Eisenberga Sports and Recreation Center.
2. The membership is available in two configurations:
 - a) **Standard Saunarium Membership - 360 minutes (6 hours):** Entitles the holder to 6 hours of Sauna access within 30 days (calculated per minute).
 - b) **Standard Saunarium Membership - 600 minutes (10 hours):** Entitles the holder to 10 hours of Sauna access within 30 days (calculated per minute).
3. The purchase of the membership requires the prior purchase of a dedicated membership card.
4. The cost of purchasing the membership card is 22.00 PLN (twenty-two zloty). This is a one-time, non-refundable activation fee that must be paid at the time of membership purchase.
5. The Standard Sauna Membership can be held by:
 - a) An adult with full legal capacity.
 - b) A minor aged 16 or older, who is not fully legally incapacitated, may purchase a membership with the written consent of their legal guardian and upon submission of the required statements.
6. The Standard Sauna Membership is personalized and can only be used by the person whose name is on the membership card.
7. Each time the membership is used, the holder must present a valid photo ID at the reception.
8. The membership can be used during the operating hours of the Sauna area within the period of validity.
9. The membership is valid for 30 days from the date of purchase.
10. The membership is sold with a specified number of minutes for use in accordance with the current Membership Pricing. After exploiting the sauna minutes, during the membership period, an additional fee will apply according to the Price List.
11. The membership value cannot be exchanged for cash.
12. The Standard Sauna Membership (30 days) can be suspended once during its validity period for a fee of 30 PLN, for a minimum of 7 days and a maximum of 14 days. A non-refundable fee must be paid according to the current pricing as a condition for suspension. The suspension request must be submitted via email to bok@przystannaeseisenberga.pl.
13. The membership is issued for a fixed term of 30 days. After this period, the membership expires.
14. The membership can be renewed, which will extend its validity, according to the current Pricing. The membership must be presented in a condition that ensures its continued use. Prices, value, minute allowances, and validity are outlined in the current Pricing. Unused minutes for the Sauna area cannot be transferred to a new or renewed membership.
15. In the event of loss, damage, or destruction of the membership card that prevents further use, unused funds on the card will not be refunded. Any such incidents must be reported immediately to authorized personnel at Przystań na Eisenberga. Issuance of a new card requires a non-refundable fee of 22.00 PLN (twenty-two zloty).
16. Przystań na Eisenberga reserves the right to limit the number of memberships sold and to suspend further sales to maintain service quality.
17. If the customer renews the membership within 14 days of its expiration by purchasing a new membership in accordance with the Pricing, they will be exempt from the 22.00 PLN activation fee.
18. If the customer does not renew the membership within 14 days of its expiration, they will be required to pay the 22.00 PLN activation fee and purchase a new membership in accordance with the Przystań na Eisenberga Pricing.
19. Any lapse in membership continuity beyond 14 days will require payment of the 22.00 PLN activation fee.
20. If the membership holder is unable to use the service due to unforeseen circumstances (Force Majeure), the membership may be frozen until the situation is resolved, extending the membership duration by the period of the freeze. Force Majeure is understood to be events beyond the control of Przystań na Eisenberga that cannot be anticipated and that disrupt or prevent the use of the membership.
21. The purchase of a membership signifies that the customer has read and accepted these Terms and Conditions. These terms apply to all holders of Standard Saunarium Memberships. Purchasing a membership indicates acceptance of all regulations in force at the facility.
22. Any changes to these terms must be made in writing and communicated to customers via the website and in publicly accessible areas.
23. In the event of a change in the regulations, the customer has the right to terminate the agreement at the end of the membership period by submitting a written or email notice stating that the change in terms is the reason for termination.
24. The deadline for submitting a notice of termination is 14 days from the time the change is announced. If no notice is submitted within this period, it is assumed that the customer accepts the changes.
25. Przystań na Eisenberga reserves the right to change pricing and the range of services provided. Such changes do not constitute a change to the agreement or these Terms and Conditions.

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